

**Introduction to Family and Parenting Service:**

Nepacs Family and Parenting Service works with people released from prison and their families on behalf of Northumbria Community Rehabilitation Company in Newcastle, Gateshead, Sunderland, South Tyneside, North Tyneside, and Northumberland. We offer support, information and advice to ex prisoners, whose families may have multiple needs, about parenting and making and maintaining contact with their children (where appropriate). We also work with those who may have relationship issues with their partners or adult family members.

**Overview of role:**

Family and Parenting Service Volunteers will each work with one of three Family and Parenting Workers, who are based in Northumbria CRC offices

**Role Description**

- Support to deliver the Dads Course which is delivered in the Community Rehabilitation Company offices; 2 sessions over 2 weeks
- Assist with the Sunderland Weekly Advice Service which is open to ex prisoners on probation including community orders or suspended sentences, offering advice on support in the local community and booking an appointment with staff if necessary
- To help in the 7 Womens Hubs throughout Northumbria, delivering Nepacs 4 week (1 day a week) Heading Home course. Volunteers will also give advice on support available and book appointments with staff if necessary. This will be a trial in October
- To research information about local support services for families

**Skills required:**

- Friendly
- Approachable
- Reliable
- Non judgmental
- Well developed communication and listening skills
- Clear understanding of confidentiality
- Clear understanding of professional boundaries
- Ability to work individually but also contribute to the team
- Experience of delivering training and offering advice and information would be useful for this role

**Location:**

In Community Rehabilitation Company offices in Sunderland, South Tyneside, Newcastle, Gateshead, North Tyneside and Blyth, and in Womens Hubs throughout Northumbria

**Expenses:**

Public transport costs or mileage up to 22 mile radius at 40p per mile.

**Training and support:**

- Initial project induction and training

- Level 1 Safeguarding training available
- Invite to Nepacs Generic induction
- Volunteer meetings are held at regular intervals throughout the year
- NEPACS offer a training day for all volunteers annually
- Volunteers are eligible to attend some prison organised training

### **Commitment**

NEPACS asks volunteers

- To commit to the project and its purpose and give notice of absence as soon as possible
- To undertake an induction programme
- To agree to a DBS check and prison clearance (this will require a form of photo ID)

Volunteers can expect

- Support from staff
- Training opportunities
- Invitation to volunteer meetings
- Recognition of their work

### **To apply:**

Please download an application form from our Volunteer Opportunities page of our website or contact: [volunteering@nepacs.co.uk](mailto:volunteering@nepacs.co.uk) , or ring us on 0191 375 7278.