

Coming into HMP Holme House for a visit

Essential Information about COVID-19 (Coronavirus)

In response to the coronavirus pandemic we have introduced a number of changes to the way we run our visiting service.

Please be reassured that we are working hard to make sure that the environment is safe for you, our residents and staff.

If you have booked a visit please read and act upon the following information.

Rearrange your appointment if you or any member of your visiting party

- 1. Has been diagnosed with COVID-19 (Coronavirus)**
- 2. Has symptoms related to COVID-19 (Coronavirus) Symptoms include:**
 - A high temperature
 - A new, continuous cough
 - Loss or change to your sense of smell or taste
- 3. Are self-isolating, for example, because they have come into contact with someone with COVID-19 (Coronavirus) or travelled recently?**

Check the NHS website if you have symptoms for the latest advice: www.nhs.uk

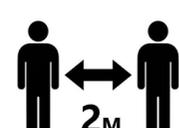
Things to consider if you are visiting HMP Holme House

- Arrive for your appointment at the correct time. Do not be late or early.
- Personal items (except a locker key) are not to be taken into the prison.
- Read the 'Safety Measures' information below to see what our changes are and actions required of you to keep everyone safe.
- If you have any questions about your visit please telephone the Visitors Centre between 10.00am – 12.00 noon, Tuesday to Sunday.
Telephone: **01642744080**

Thank you for your understanding and enjoy your visit!

Safety Measures

Visitors...Welcome back to HMP Holme House! To prevent the spread of Coronavirus please follow the safety measures below...

<p>Visiting Parties:</p> <p>At most, 3 people can visit. No more than 2 adults can visit.</p>  <p>All children are counted in the three visitor rule.</p> <p>All Visitors in your party must be from the same household</p>	<p>Staggered Arrival Times:</p> <p>We are staggering the arrival time of Visitors to prevent too many people waiting in the Visitors Centre at once.</p> 	<p>Temperature Checks:</p> <p>Visitors temperature will be taken upon arrival at the Visitor Centre.</p>  <p>High temperature, or other Coronavirus symptoms?</p> <p>None of the visiting party will be able to proceed with the visit.</p>	<p>Face Coverings and Personal Protective Equipment (PPE):</p> <p>Visitors, Staff will wear face coverings to Keep everyone safe.</p>  <p>Staff may wear other PPE to prevent the spread of the virus.</p>
<p>Reduced Visiting Time:</p> <p>Your visit will last one hour. This is shorter than usual due to the extra time it takes to safely receive visitors and residents into the Visits Hall,</p> 	<p>Toilets:</p> <p>Toilets in the Visits Hall are closed.</p> <p>If you need the toilet you will have to return to the Visitor Centre.</p> <p>Toilets in the Visitor Centre are open, for one visitor at a time.</p> 	<p>Children:</p> <p>The children's crèches are closed. Parents/Guardians must ensure that children remain in their seat, as much as possible.</p>  <p>Please don't let children try to hug or have physical contact. This will end the visit.</p>	<p>Canteen:</p> <p>Canteen facilities are closed. Drinks or snacks will NOT be available.</p> 
<p>Visitors and Residents Contact:</p> <p>Visitors must remain 2 metres apart from residents at all times.</p> <p>Physical contact is not allowed.</p> <p>If this happens, the visit will end and future visits may be restricted or limited.</p> 	<p>Social Distancing Measures:</p> <p>Please keep to social distancing measures in place such as: one way systems, 2 metre queuing systems, distanced seating arrangements in the Visits Hall between visitors and residents, and different visiting parties.</p>	<p>Hand Washing:</p> <p>All visitors will be required to wash their hands or use hand sanitiser:</p>  <ul style="list-style-type: none"> • Upon entry to Visitors Centre • Upon entry to Visits Hall. • When leaving the prison. 	<p>Disabled Visitors:</p> <p>Additional support is available To disabled visitors.</p> <p>Please ask a member of staff for help.</p> 